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| DOCUMENT # FM-QESP/10-02-00 |  | THAL LIMITED BALOCHISTAN LAMINATES DIVISION | ISSUE # 01 | ISSUE DATE 04-03-2024 |
| | | CUSTOMER COMPLAINT FORM | REV # 01 | REVISION DATE 04-03-2025 |

Date: _____ Reference No. : _____

Customer Name: _____

HOD SALES/MARKETING: _____

PRODUCT DETAIL:

PRODUCT: _____ BATCH # _____

COLOUR CODE: _____ FINISH: _____

SIZE OF PRODUCT: _____ THICKNESS: _____

COMPLAINT QTY: _____ D.C # _____

COMPANY ADDRESS / INDIVIDUAL ADDRESS: _____

COMPLAINT DESCRIPTION:

Complain Communicated through:

Telephone: _____ E-mail: _____ Other: _____

Sample Picture/evidence provided: YES NO

Complaint Attended By: _____

Complaint Attended Date: _____

FINDINGS:

| | | | | |
|--------------------------------|---|--|------------|-----------------------------|
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CORRECTIVE ACTION:

Complaint Response By: _____ Response Date: _____

Comments:

Date action completed: _____

Confirmed by: _____

Sign: _____